



Maintaining a modern intranet for a diverse user community is an on-going challenge.

“WebCenter knowledge and the ability to collaborate is fundamental to success”

said Miguel Fiallos, Development Manager.



Oracle Products:

- WebCenter Content

British Red Cross are a charitable organisation with activities across the UK with shops, training centres and offices used by a mixture of staff as well as volunteers. This community of circa 5,000 people have a variety of requirements from “RedRoom” the name of the intranet.

Ether Solutions have worked with British Red Cross over many years to evolve RedRoom, so that it continues to exploit the technical features of WebCenter Content and deliver the business goals. A recent independent analysis by the Normal Nielsen Group praised the “Intranet Portal” features of RedRoom.

The core of RedRoom is a Site Studio website to which Ether Solutions have created a number of enhancements including:

- Course booking
- Research catalogue
- Case Studies reference

Ether Solutions work collaboratively with British Red Cross staff so that technical knowledge transfer is an active part of the service. The dialogue enables Ether Solutions to provide a support service for the operation of RedRoom.

www.ether-solutions.co.uk

The Enterprise Portal, Document Management, Content Management and Document Capture Specialists



Tel: 0845 643 4410