



The knowledge of a million documents

“The benefits of capturing this information consistently and feeding it into a document management system that is used by the whole company has generated tremendous savings as well as opportunities”

said Shaun Elshaw, IT Manager.



Fine Tubes are specialist manufacturing company operating from Plymouth in the UK, with sales offices in France, Germany and India. Making a range of high quality tubes used for hydraulic systems to tubes for Nuclear installations and aircraft engines. The need for quality control and traceability is key to the quality processes used by the organisation. The initial drive to scan documents showing the raw material supplies that have fed the manufacturing process has grown to the position today where all documents entering the organisation are scanned. This ranges from procedure manuals, specification documents, invoices and general correspondence.

Ether Solutions have upgraded the original system to use the latest Kofax software to ensure efficient scanning is achieved by all the operators. With a repository of over a million documents in Oracle WebCenter Content and the on-going activity, the solution has become business critical as it reflects the wealth of knowledge Fine Tubes is able to bring to its manufacturing operations.

Fine tubes have been using the scanning solution for more than six years during which time its usage has grown and evolved to meet the changing dynamics of the business. That has included the supporting of operations in France, Germany and India.

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Content Management and Document Capture
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