

"The benefits of automation for processing customs declarations has been a fundamental part of the vision for creating EORI.

The UiPath robots have demonstrated the quality of consistency in processing compared with even the most diligent staff performing customs declarations under the logistics time pressures."

said Robert Hardy, Managing Director.



Part of the Oakland International Group

Goods need paperwork to move

EORI has been created to provide the day to day customs clearance services required by GB and EU businesses as a result of BREXIT.

With large numbers of trucks travelling daily across GB borders, companies require that the border control and customs paperwork to be created efficiently.

Operating 24 x 7 services to be aligned to freight industries activities is an essential element for effective service.

Detailed customs knowledge is required to prepare and submit customs declaration in order to generate the appropriate information for tariffs, VAT, insurance and veterinary requirements.

To operate robustly at scale and around the clock, EORI engaged Ether Solutions to implement Software Robots using UiPath technology on the Azure cloud.

UiPath software robots process the details supplied by clients, generating both export and import declarations.

By utilising the extensive Customs knowledge of the EORI team, the UiPath robots save many hours of work interacting with HMRC systems.

EORI has a broad range of customers including many in the food sector. Such clients need the paperwork lodged with customs in short time periods, whether they are crossing the channel or the Irish sea. The robots have been an essential part of the solution.



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