Goods need Customs Declarations

"The benefits of automation for processing Customs Declarations on every shipment enable an effective service to be delivered.

The UiPath robot automates the manual data entry activity, allowing staff to focus on the customs duty and charges aspects."

said Tyler Townsend, Founder.

THE JT GROUP

JT Group was created to address the challenges of the customs processing market following Brexit. As a customs expert, Tyler knew that business would need a quality service for handling the customs paperwork.

Every Export and every Import has to be processed by the port systems, customs in the UK and customs in the shipment country. The complex nature of World Trade Rules and the range of goods being traded ensures there are always interesting days in Customs activity.

From the experience Tyler had gained in the days following Brexit, he knew that automation of the routine customs work was going to be essential for successful business operations. He engaged Ether Solutions to deliver the automation with UiPath having seen the success which had been delivered at another service business.

As business levels have grown for JT Group, the robots complete the initial data entry activity for the customs declarations. This allows staff to focus on the detail ensuring that clients pay the right amount of customs duty, VAT, etc.

The operational nature of the import/export movements means that customs work needs to be completed in short time windows so that physical delays are not created.

The UiPath robots save many hours of work each day for the business. "The processing capacity of each robot – 24 x 7 is such that we want to create more automations to exploit the full value" says Tyler.

The success of the automation has led to plans being developed for additional automation of the processing requirements for Port movements.

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Intelligent Automation for Productivity and Quality
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