



We are the longest established provider of Independent Medical Evidence in the UK within the medico-legal market.

MobileDoctors
www.mobiledoctors.co.uk

“The benefits of automation for processing Instructions enable an effective service to be delivered.

The UiPath robot automates the manual data entry activity, allowing staff to focus on the specific requirements of the case.”

Angela Banks
Head of Business Improvements

MobileDoctors

Find out more about Mobile Doctors by visiting www.mobiledoctors.co.uk or following their page on LinkedIn @MobileDoctors.

www.ether-solutions.co.uk

Intelligent Automation for Productivity and Quality
RPA - Robotic Process Automation – UiPath

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Mobile Doctors are a Tier 1 National High Volume Medco accredited Medical Reporting Organisation who have been in operation for over 30 years. Their core service is to engage the best medical experts to conduct examinations and rehabilitation for the insurance and legal services market.

Mobile Doctors employ a dedicated expert management team with the day to day function of managing their nationwide panel of medical experts. The team's objective is to ensure delivery of independent, high quality medical evidence.

With many law firms moving to electronic handling of documents and data, Mobile Doctors, aware of the advancements, invested in their IT capabilities. Ether Solutions provided a 'UiPath Robot', which enabled Mobile Doctors to link modern messaging systems with existing case management applications seamlessly. Since the technology has been adopted, efficiencies have been realised and the team at Mobile Doctors have embraced their new robot colleague, naming him Marvin Mobot.

Mobile Doctors now instruct Marvin to process messages as part of the case management cycle process. In return, the robot is able to read XML, extract data and repopulate the information into the case management system. When cases reach appropriate stages, appointment information is extracted from email messages and the data is re-formatted into XML and sent onto the client-facing messaging system.

Robotic Process Automation (RPA) reduces the risk of human error and provides time for the skilled Mobile Doctors staff to focus on progressing a client's case.

 **Ether
Solutions**
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